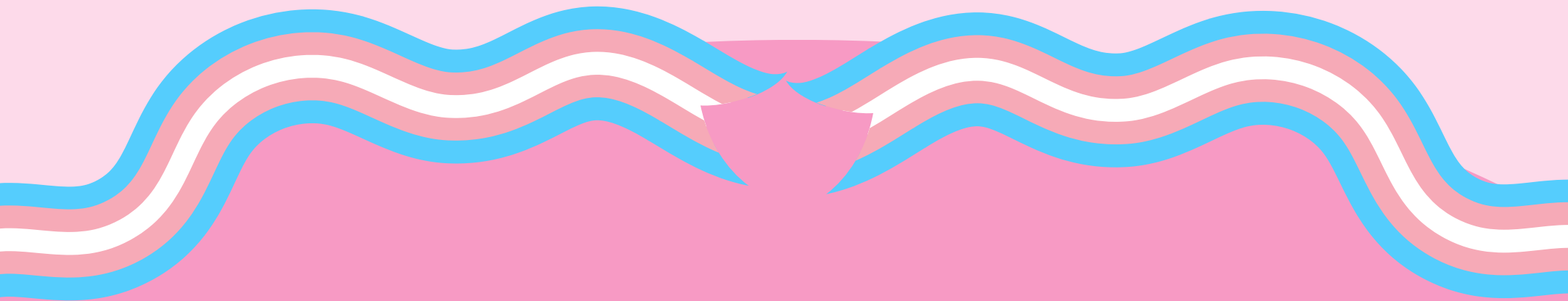




**Your legal right to
healthcare**

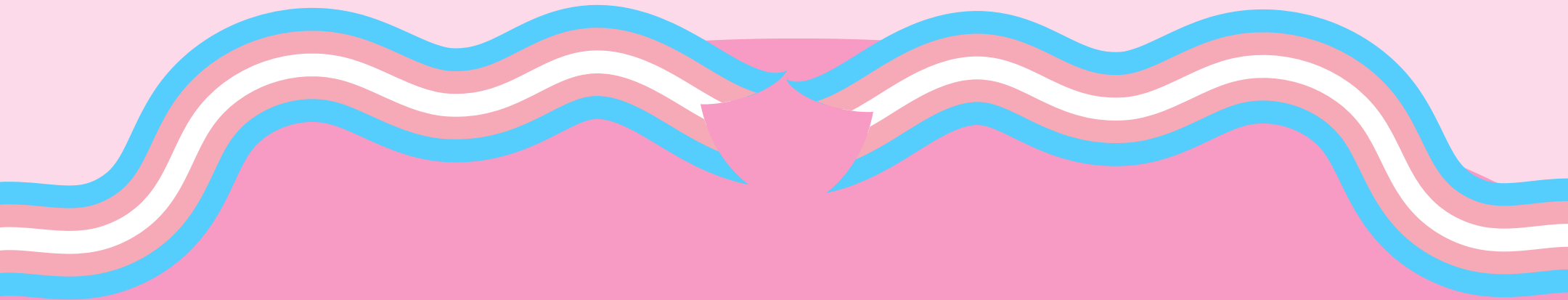
Transgender people have a legal right to healthcare



All people in Australia have the right to be treated with **dignity and respect** and to have their culture, identity, beliefs and choices recognised and respected when receiving **health care**



All transgender people have a right to access **gender affirming care**. Children and adolescents have a right to **have a say** in their healthcare decisions but must have consent from both their **parents** or the **family court** to start puberty blockers or hormone treatment



Over half of transgender people in Australia
have experienced some form of
discrimination or **inappropriate** conduct
when trying to access health care



my pronouns are



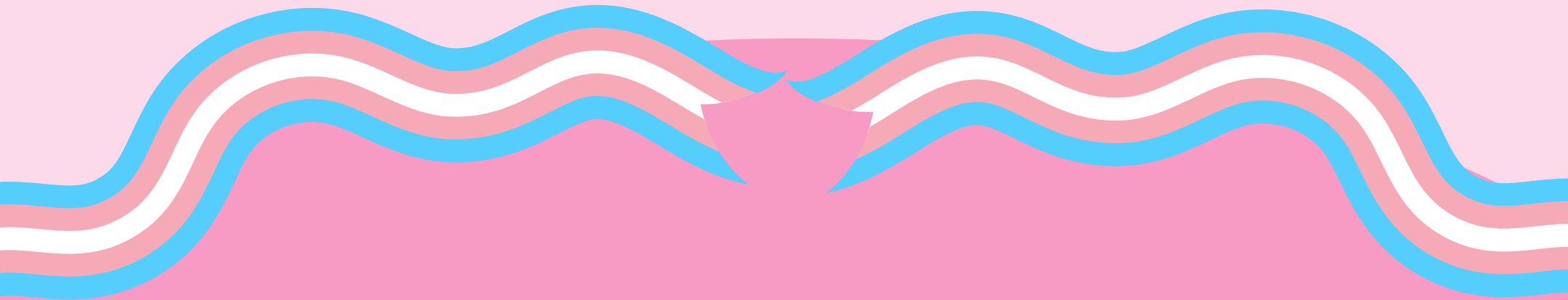
Your healthcare team must:

- always use correct **name and pronouns**
- only ask questions and conduct examinations **relevant** to your medical care
- take your concerns **seriously**

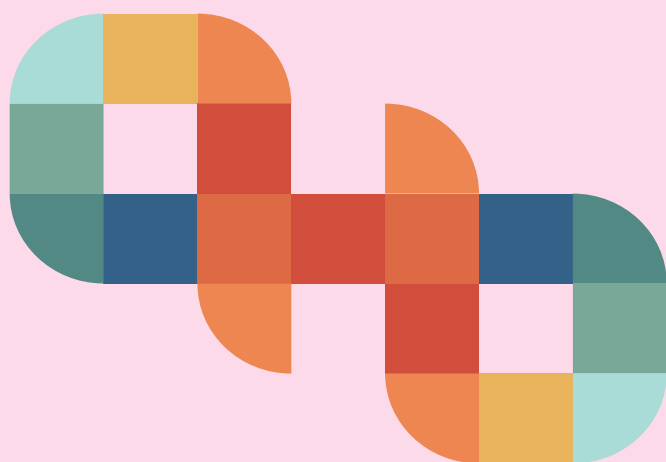


Your healthcare team should **NOT**:

- refuse to treat you or make referrals
- make **inappropriate** or **transphobic** comments
- **examine** your genitals unless requested



If you have experienced any **discrimination** accessing healthcare the first step is to **talk directly** with the health service. You may be able to do this anonymously or ask someone else to do this for you



OFFICE OF THE
HEALTH
OMBUDSMAN



In QLD, you can make a formal complaint to the **Office of Health Ombudsman**. They can help resolve the problem in a way both you and the service provider agree on. This might be an apology, policy changes or training



If you have been **assaulted**, seek legal advice and consider reporting this to **the police**. Serious matters that concern **public safety** are **investigated** and may lead to restrictions on a practitioner's registration.



Make sure to **keep notes** about what happened and who was involved. Think about what you want the outcome of the complaint to be. This could be an **apology**, making **policy changes** and **training** so this doesn't happen again



If you have any concerns about access to healthcare or how you've been treated by your health provider you can contact the LGBTI Legal Service for **free legal advice**